

Department

COOPERATIVE EXTENSION

4-H Youth Development - Traci Spencer – completing summer day camps. Sent two 4-H youth to the Eastern Center 4-H Camp in Columbia, NC. Five others will be going to Betsy Jeff-Penn 4-H Camp next week in northwest NC. Traci will be spending a week at Mill Stone 4-H camp in early August assisting with 4-H camp at that facility. Finished virtual 4-H Congress. Two Pender County 4-H teens have earned state level leadership positions. Working to hire a part time 4-H program assistant and a part time Empowering Youth and Families program assistant for Pender County.

Consumer Horticulture - Tiffanee Boone - Pender County Extension Master Gardener volunteers are planning for the 2021 Speakers Bureau programs. They are also starting back up with the Horticulture in the Classroom program for Pender County elementary students. Research is being conducted on disease resistant basil varieties. A variety highly susceptible to mildew is being planted with five new varieties that are supposed to be resistant to the mildew in sites all over NC. Pender County is one of the test locations for this research. Attended three days of video training with NCSU Videography professionals to improve the content and quality of the education videos we will be working on in the coming months.

Area Natural Resources and Environmental Education Agent - Amy Mead - completed three days of video content training with NCSU videography professionals. Working with homeowners associations in Pender, New Hanover and Brunswick County to improve storm water retention structures. Assisting homeowners with aquatic weed management.

Agriculture and Commercial Horticulture / Administration - Mark Seitz, County Extension Director - attended 3 days of video content training with NCSU videography professionals to improve video education content coming out of the Extension office(s). Provided soil fumigation education for licensed soil fumigant applicators across NC via Zoom. Finalizing the 2020-21 County Trade Pull Factor Report and presentation for the upcoming Aug 9 BOCC meeting. Met with the Extension Advisory Board to discuss future programs. Conducting interviews for two part time Extension positions.



Department

EMERGENCY MANAGEMENT

June 2021

SUMMARY

Staff has been busy working and preparing for the upcoming hurricane season. The Hurricane Response Plan annual review has been completed. A few changes were made to perform better flow of information from the EOC to the public and media partners. The opening of in person meetings has allowed us to start back with face-to-face meeting/training. A lot of the missed training over the last year is being planned and scheduled in the coming months. Multiple media interviews and press releases completed with the preparing and the threat of tropical weather systems as hurricane season starts up. Many of the annual overdue inspections completed this month. The department has selected in a new Fire Marshal which will start in July.

EM Responses-0

Fire Investigations-5

Weather Related-1

Assist Other Agency-1

Deployment of Personnel and/or Equipment: None

Completed Annual Fire Inspections: 90

Attempted Inspections: 16

Building Finals: 6

Final Plat: 2

New construction Plan Review: 12

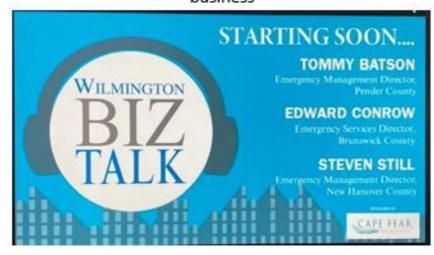
Tents: 5

Staff report of events

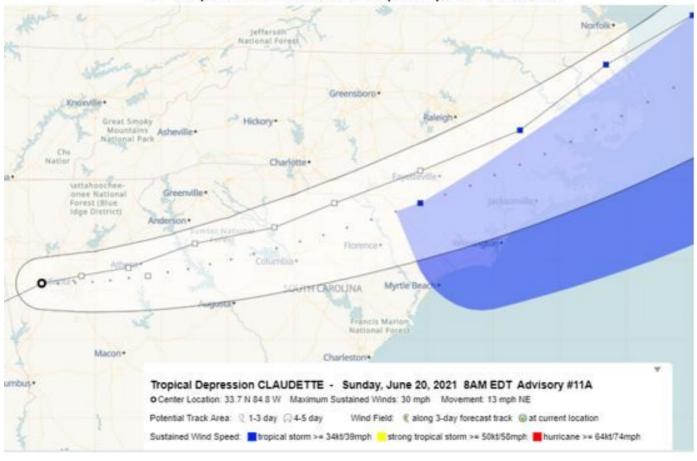
 Running Deer Trail Fire-Staff has continued to monitor this fire for a total of 134 days since it was first reported on Feb 15, 2021.



- Disaster Preparedness Region 3 meeting held at the Whiteville Town Hall
 (T. Batson was re-elected at Rural Fire Committee Chair and DPR-3 Vice Chair)
- Pender, New Hanover, and Brunswick County Emergency Management Director completed a pod cast with the Wilmington Biz Talk about Hurricane Preparedness for business



- EM staff hosted a meeting with all the larger care facilities and review all of their emergency plans
- Attend the Surf City Town Board Meeting and briefed on the upcoming Hurricane season
- Attend the Watha Town Board Meeting and briefed on the upcoming Hurricane season
 - WECT Story- Emergency Manager remembers past hurricanes, warns of catastrophic impact of sustained winds, prolonged power outages
 - Planned to attend Canetuck Community Day but was cancelled due to weather
 - EOC Request for Information process start for the major update of the Emergency
 Operation Center media upgrade
 - · Final draft of the updated Emergency Operation Plan completed and sent for review
 - All EM Staff attend and successfully passed CPR training
 - · County and NCEM had the month meeting
- Staff completed EOC visits to the Charlotte Mecklenburg EOC and Catawba County EOC
- Completed a two-hour Fire Extinguisher & Fire Safety training with all County Facilities staff
 - Attended the NC Emergency Management form in Goldsboro
 - · Prepared and monitored Tropical System Claudette



 Many afternoons with severe storms resulting in power outages, localized flooding, & minor tree damage







Department

FACILITIES AND FLEET

jotform_untitled_markdownCustodial interviews for a new in-house division are underway. Three of the six positions will begin on Monday, 7/26. Interviews will continue next week for additional positions as well as a Custodial Foreman.

The Penderlea gym and auditorium roof tops have been recoated and this project is complete. Other work to these buildings/campus is on-going.

Courthouse personnel have been moved into the building after the restoration.

The Grounds crew continues efforts with a very limited crew/staff. We are in search of interested candidates in a very limited labor pool/market for such positions.



Department

HEALTH - GENERAL

There has been an increase in COVID-19 in the county. The health department is receiving 10-11 new cases per day compared to 2-3 cases per day a couple of weeks ago. The increase has been related to the Fourth of July holiday, church activities and youth group trips.

Those not vaccinated should wear a mask.

Vaccinations are available five days a week in Burgaw and at the Hampstead Annex. There is Moderna vaccine as well as Pfizer vaccine for those 12-17 years of age. No appointment is needed.

Fifty percent of Pender residents 18 years of age and older have received at least one does of the vaccine.

Health educators participated in a job fair at Cape Fear Community College for nursing students. In addition, they attended the Disaster Preparedness Expo sponsored by the Long Term Recovery Group. Information was available for the county's Special Needs registry. This registry lists residents with medical or physical conditions that prevent them from evacuation to a public shelter in the case of a disaster. Staff assist them in making plans should such an event happen.

Health education staff will be participating in a Domestic Violence Awareness event this week. Next week staff will providing blood pressure checks at Moore's Creek Baptist Church.

The mobile dental unit is at Penderlea School.

Met with architects for final discussions on a preliminary design for an HHS facility.

A new WIC Director and an environmental health specialist will begin work next week.

Continue to recruit for public health nurses as there are currently three positions vacant.

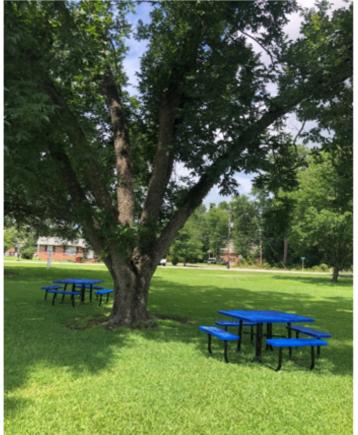


Department

HUMAN RESOURCES

HR welcomed a large group of new hires by onboarded 12 employees last week as well as completing numerous job postings. Among the new hires was our new Fire Marshal Robert Bentfield. At our Post-Orientation Luncheon, we had a great time answering questions, engaging and learning from new hires about ways to improve our onboarding process and hearing how everyone was getting acclimated to Pender County. Representatives from the IT department were available to address any technology issues that arose for the new employees. (See pictures below)HR had the pleasure of attending several meetings this week, including a kicking off meeting for the Employee Fall Tailgate Party and an After-Action Financial Planning Review meeting with the Budget Manager. Our Staff Development Coordinator participated in a job fair at Cape Fear Community College at their downtown campus with Health Educators from the Health Department.HR and Emergency Management rolled out the Incident Control System (ICS) course for all employees to take and HR began discussing and designing the parameters of the Merit Pool.We are eagerly awaiting the arrival of our new Human Resources Specialist/Risk Management next week! We want to thank Facilities and Fleets for setting up new picnic tables on the front lawn. These picnic tables are a result of the numerous requests employees had submitted on the most recent Employee Survey. We think staff will enjoy eating lunch under the shady cover of the trees for years to come.





One of the many food trucks and the new picnic tables!





Post Orientation Luncheon





DepartmentLIBRARY

As of July 22, Pender County children have logged 2,710 hours of reading as part of our summer reading program! Children get a prize (a toy and a book) for every ten hours of reading that they report. Our reading incentive program helps avoid the "summer slump" while children are off for summer break and encourages children of all ages to read more!

Our Early Literacy Outreach program provides licensed childcare facilities throughout the county with bags of books each month. The childcare facilities can request books by theme to align with their curricula. In June, we provided 480 books to 43 classrooms throughout the county!

The Hampstead Branch Library has a take-home activity we're calling Shell a Tale and Rock your Story. We have on display a table full of seashells and rocks. Each seashell or rock has a writing prompt written on the bottom. Children can take a shell or rock and write a story or poem inspired by the prompt. If they like, bring what they wrote back to the library to be put on display.





Department

PARKS & RECREATION

Today July 23rd at 6:30pm is our fourth and final Alive After Five concert at Hampstead Kiwanis Park featuring The Imitations. Food trucks will be onsite. Flyer Attached

- Today wraps up the seventh week of our Summer camps. Between the sites at Topsail Elementary School and Rocky Point Elementary School we are averaging 84 campers per week. Summer Camp runs daily 7am-6pm.
- Next Tuesday July 27th at 6:30pm is our second concert of the Topsail Sounds series in Topsail Beach featuring The Imitations. Flyer Attached.
- Next Thursday July 29th at 6:30pm is our third and final Summer on the Square concert series in Burgaw featuring the Cat 5 band. Food trucks will be onsite. This series is in partnership with the Town of Burgaw. Flyer Attached.
- Planning is underway for several Fall/Winter events. More information will be released in the coming days.
- On Friday July 16th the RFP for the Parks and Recreation Comprehensive Master Plan update was released. The RFP can be reviewed at: https://www.pendercountync.gov/2021/07/request-forproposals-for-parks-and-recreation-comprehensive-master-plan-update/

color:black">Holly Shelter Shooting Range June numbers: Adult Shooters 519Youth Shooters 58Total 577



HAMPSTEAD ALIVE AFTER FIVE

6:30PM - 8:30PM

6/11 The Cruise Brothers Band

6/25 Johnny Folsom 4

7/9 Revolution

7/23 The Imitations





Hampstead Kiwanis Park
For More Information Contact
Pender Parks & Recreation
910.259.1330

www.pendercountync.com





2021 SUMMER CONCERTS

TOPSAIL SOUNDS

Town of Topsail Beach
Town Center
624 S Anderson Blvd

FREE & OPEN TO THE PUBLIC ALL CONCERTS BEGIN AT 630 PM



June 22nd
The Cruise Brothers

July 27th
The Imitations

August 24th British Invaders







Department

PENDER FIRE AND EMS

Pender EMS and Fire Call Volume Reports 7-18-21

Fire Ope	rations			Fire Call Type Summary		
		Weekly	YTD		Weekly	YTD
Station 1	Burgaw	9	202	FIRE	3	91
Station 14	Sloop Point	11	307	Motor Vehicle Crash	9	212
Station 16	Hampstead	19	220	Search and Rescue	0	0
Station 18	Scott Hill	3	124	Service Calls	6	174
Station 29	Hwy 421 South	2	114	EMS First Response	42	799
Station 21	Long Creek	10	173	Cancelled	11	258
Station 4	TopsailOR	3	10	Ocean Rescue	0	16
Station 13	Maple Hill	9	189		71	1550
Station 17	Penderlea	4	124			
Station 28	Island Creek	1	87			
		71	1550			

Pender EMS and Fire Data

EMS DATA 07-11-2021 thru 07-17-2021

Total number of Patient Contacts

273

Broke down in districts per station

Burgaw	Station 1	45	Type of Calls	
Sloop Point	Station 14	34		
Hampstead	Station 16	49	Cancelled	46
Surf City	Station 23	41	Refusals	77
Topsail Beach	Station 4	18	Stand By	5
Union	Station 5	15	Transported	127
Rocky Point	Station 7	36	Treated and Released	18
Atkinson	Station 9	25		
Maple Hill	Station 13	4		
Scott Hill	Station 18	0		
Hwy 421 South	Station 29	2		
East Side	Medic 6	4		

Bro	ke down in distric	ts per station	Total per Station Total Calls	71
1.	Rescue Station 1	Burgaw	9	
2.	Fire Station 13	Maple Hill	9	
3.	Fire Station 14	Sloop Point	11	
4.	Fire Station 16	Hampstead	19	
5.	Fire Station 18	Scotts Hill	3	
6.	Fire Station 21	Long Creek	10	
7.	Fire Station 29	Hwy 421 South	2	
8.	EMS St. 4	Topsail Beach	3	
9.	Station 17	Penderlea	4	
10	Station 28	Island Creek	1	

Fire Cal	<u>Total</u>	
1.	FIRE	3
2.	Motor Vehicle Crash	9
3.	Search and Rescue	0
4.	Service Calls	6
5.	EMS First Response	42
6.	Cancelled	11
7.	Ocean Rescue	0

PENDER EMS AND FIRE 2021

				111.2 111.2 2021		
EMS Ope	eration			EMS Call Type Summary		
		Weekly	YTD		Weekly	YTD
Station 1	Burgaw	45	1219	Cancelled	46	905
Station 14	Sloop Point	34	859	Refusals	77	1777
Station 16	Hampstead	49	978	Stand By's	5	60
Station 18	Scotts Hill	0	0	Transported	127	3341
Station 23	Surf City	41	694	Treated and Released	18	353
Station 29	Currie	2	80		273	6436
Station 4	Topsail Beach	18	257			
Station 5	Union	15	493			
Station 7	Rocky Point	36	1098			
Station 13	Maple Hill	4	124			
Station 9	Atkinson	25	616			
M-6 QRV	East Side	4	18			
		273	6436			



Department

SOCIAL SERVICES

On July 16,2021 social workers, social work supervisors and social work program manager participated in a provider (Pinnacle Family Services) presentation specific to Family Centered Treatment (FCT). FCT is an evidence based family preservation model of home-based treatment owned by a private non-profit incorporated organization devoted to the presentation of families through research, training, and development. Through four phases of (FCT) 1. Joining, 2. Restructuring, 3. Value Change, 4. and generalization, highly successful engagement rates are obtained by families. This service is only for Medicaid recipients and can be utilized by 210, 215 and 109 social workers.

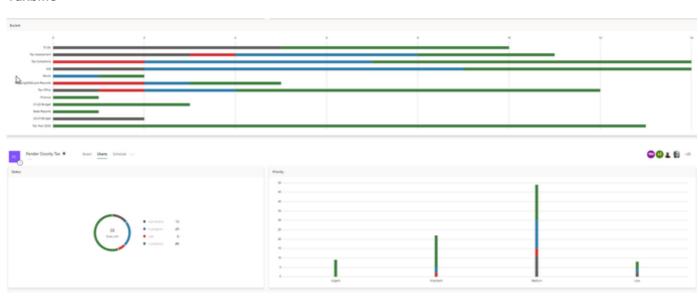
NC DHHS DSS Child Welfare Consult is scheduled on July 29,2021. Division Regional Child Welfare Consultant, Daphine Little will be on-site for the first time in over a year. Our agency is excited to resume a successful partnership with our Division partners.



Department

TAX ADMINISTRATOR

Working on items on Job Cards. We are setting up collections testing for our first bill run FY 2021 Taxbills



Plan name	Pender County Tax
Date of export	07/23/2021
Task Name	Progress
Pender, NC: 2021 Data Request	Not started
Discuss Collections/Finance Plans	In progress
Annual collections report BOCC	Not started
Travis NC DOR VTS Address Town of Wallace	Not started
Mailing addresses for Topsail Beach and Surf City Property	
Owners	Not started
All hands appraisal meeting Monday 7/19	Completed
Ensure C56 Charge Code for Billing	In progress
surplus property valuation	In progress
NCVTS Dates and Tax Rate Certification	Not started
Meeting BOCC Public Service Companies	In progress
Special Assessment District for Lanes Ferry Project	Not started
-Develop fee schedule for public requests/inquires that	
entail excessive time frames (ierequests for 10 year tax	
bill history, research or COGO ownership or cemetery	
issues)	Not started
Year Rollover PUV Flag	In progress
Kayla 0 value for Refund PUV parcel	In progress
Work on Permit Query	In progress
E Recording ROD	In progress
What class do we want to use for Parcels in a Nature	
Conservancy?	In progress
FA Codes Public Portal	In progress
Run Update to PRC File	In progress
Daily Processed Deeds Widget	In progress
Refund Reports BOCC	In progress
Blank PRC's Online	Not started
LEO Online Information	In progress
Build Month End Standard Work	In progress
Need to be able to follow parcels through splits IAS	In progress
Create workflow to upload scanned images directly into IAS	Not started
Keystone Server / Access / Licenses	Not started
IAS Sales Validation Widget Appraisers	In progress
IAS File Uploads Scanned Docs Print Vendor	Not started
IAS View only access to towns changes in value	Not started
Pin for P-Card	Not started
IAS Widget for PP that has been Transfered	In progress
Value Change Notices Round 1	Completed

2020 Bill not showing up in RB list TC Retirement PCN Completed HR meeting with Taxpayer Letter Delinquency Letters Completed Tyler Invoice Discussion Time sheets Missing Ownership Records Error (2/1/2021) Completed Missing Ownership Records Error (2/1/2021) Completed Time sheets Missing Ownership Records Error (2/1/2021) Completed Time sheet for production by role Price for Public Facing Inquiry tool for IAS Completed Ocompleted Completed Completed Completed Completed NCDOR Sales Ratio TR-1 Report Completed Completed Completed Completed PCN Appraiser Appraisers working 2020 Appeals Lowes Home Improvment Appeal Additional Drop Box Locations Completed NUID- Value for Date GIS Export Subsequent Bills for business personal after 2020 Bills PCN Office Assisstant IV GIS Update Completed Comp	Task Name	Progress
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DepartmentTOURISM

County Update July 12 - 23

Tourism Update

Pender County Tourism is moving forward with **Ghost Walk: Ghosts of Pender's Past.** Tourism approached the Town of Burgaw Board and formally asked permission to move the Ghost Walk from Downtown Burgaw to the Burgaw Cemetery. The Board approved the decision with the condition that there be a resolution proposed at the next Town meeting to temporarily alter the Cemetery hours listed in the ordinances. The official announcement will be released after the August Town of Burgaw meeting.

The tourism office met with Peter Sloan, the organizer of **Jeep Week**. He has an event model that disperses Jeep Week attendees around the area to explore our attractions. The event will take place in September.

We returned to the community of **Edgecombe** for an interview with Maryland and Air Force veteran Curtis Hardison. He is writing a book about Edgecombe. Meanwhile, Pender County Library Staff, led by Allan Phillips-Bell, scanned many historical documents.

Tammy attended the UNC School of Government class on Crisis Communications.

We continue to work with the Friends of the Mountains to Sea Trail's land acquisition committee.

The board of directors of the **Friends of the MST** meets in person, for the first time since COVID, on Friday.

We met with Dr. Richard Newkirk and filmmaker Claudia Stack, and Tammie Parris of Cape Fear Community College to bring together histories and interviews surrounding **CF Pope**.

The tourism team is serving on the county employee Tailgate **planning committee**.

Tourism is assisting with the Aug. 6 Courthouse Open House and Dedication.

We celebrated ribbon cuttings and provided photos and posting announcing the opening of a new business, **Top Sea Wingz**, and the new satellite office of **Communities in Schools**. Both Facebook posts attracted terrific comments.

We are serving on the **North Carolina Beach Inlet & Waterways events committee** to plan the Nov. 4-5 conference.

We have helped orchestrate a book signing with Ray McAllister and his daughter, Lindsay. Ray has released an updated second edition of his acclaimed book *Topsail Island: Mayberry by the Sea*. Lindsay, a high school teacher, has authored three children's books centered on Topsail. The event was at Missiles and More Museum and it was well attended.

We continue to support and collaborate with both chambers of commerce.

We are preparing for the return of the **NC Blueberry Festival** to the office space.

We continue to work with North Carolina Coast Host.

Olivia assisted volunteers at **Canetuck Rosenwald School**. The school is open every Thursday in July for tours.

Communications

We have composed several press releases for various departments.

We edited and reviewed hurricane preparedness information.

We have updated our social media and website.

We have fielded many reporter calls. And we are awaiting a report by Spectrum News on the African American Heritage Trail.



Department

UTILITY OPERATIONS

PENDER COUNTY UTILITIES (PCU) & WATER DISTRICTS:

We have scheduled interviews next week for the new Utilities Inspector position and plan to advertise for the new Project Manager and Solid Waste Maintenance Technician next week.

Design is proceeding for the Scott's Hill WSD Elevated Water Tank & Wells project, with construction bidding advertisement anticipated for early December. Current scheduled project completion is April 2023.

The Rocky Point-Topsail WSD RO Water Plant & Associated Improvements project is on-hold pending site procurement.

Field staff work and status updates since last report:

- Automatic flush valve on daily flush on Camden Court and Michigan Avenue.
- 3 Taps by staff, 2 moved services, and 2 meter relocations.
- 281 locate requests in the last two weeks.
- Power outage at Del Labs Pump Station. Power company replaced transformer on pole.
- Installed hydrant meter at Blake Farms "The Reserve" in Scotts Hill.
- Rigorous flushing in distribution system in Wyndwater and surrounding areas due to numerous colored water complaints. This had a much-improved result and dealing with two customers on complaints.

WATER PRODUCTION NUMBERS:

March 2021 Daily Avg: 1.20 MGD from WP, 0.267 MGD from Wallace, 0.762 MGD to Hamp/SH, 0.0009 MGD from Annex & Kiwanis Wells

April 2021 Daily Avg: 1.57 MGD from WP, 0.245 MGD from Wallace, 0.937 MGD to Hamp/SH, 0.151 MGD

from Annex & Kiwanis Wells

May 2021 Daily Avg: 1.77 MGD from WP, 0.293 MGD from Wallace, 0.965 MGD to Hamp/SH, 0.394 MGD from Annex & Kiwanis Wells

June 2021 Daily Avg: 1.28 MGD from WP, 0.238 MGD from Wallace, 0.712 MGD to Hamp/SH, 0.322 MGD from Annex & Kiwanis Wells

July 2021 Daily Avg (thru 21st): 1.54 MGD from WP, 0.134 MGD from Wallace, 0.936 MGD to Hamp/SH (thru 210 BPS), 0.167 MGD from Annex & Kiwanis Wells

WATER TREATMENT PLANT

The after-effects of TS Elsa are showing up in the raw water quality coming into the plant. Jar testing (pictured) and increasing the coagulant dose kept the plant running smoothly with no issues.

One of the two new recycle pumps ordered for the pond discharge arrived. These pumps are manufactured in Sweden and have a lead time of 6 weeks. Staff will be installing this pump in the next week or so.

Lightning took out some equipment around the plant. Repairs were made.

Put together shelving in the garage to begin moving equipment out of the BASF building.

Updated SCADA alarms to include critical call outs and on-site notifications.

All Monthly State reports for June have been completed and submitted.

IT was in site to install two new wireless access points.

Water production numbers for July through the 21st: 32.4 million gallons for an average of 1.54 MGD

PCP WASTEWATER TREATMENT PLANT - MKKAES (Melinda K. Knoezer Adaptive Ecosystem)

Since our last update our numbers continue to be great!

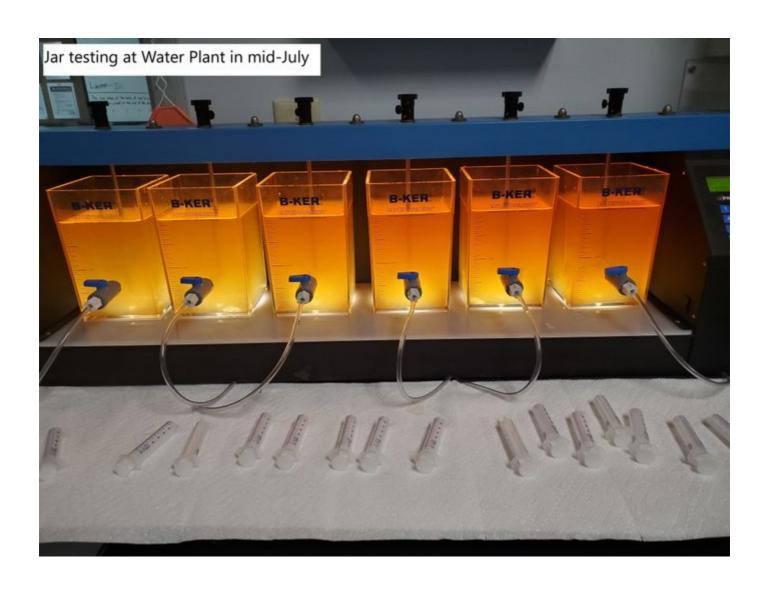
- We had several nighttime storm call outs to reset pumps and UV system
- We had some equipment fails due to lighting
- Replaced fuses and sensors

SOLID WASTE The Transfer Station scale house is operating well. We have two full time employees and are currently in the process of interviewing for a part time employee. There will be upgrades to the scale house beginning soon. These will include new flooring, two desks and a larger refrigerator. Transfer Station daily creates about 99 - 110 disposal tickets daily. Waiting time at scales is about 3 minutes in and 4 minutes out. SOLID WASTE DISPOSAL TONNAGE FOR JUNE 2021 MSW Kitchen trash collected 2890.91 tons Construction & demolition 681.19 tons Recycling 120.79 tons Tires recycled 36.40 tons Scrap metal recycled (shreds) 92.72 tons Whitegoods recycled 9.52 tons

· Working on a project to compile operational and compliance data

TV & Electronics 18.86 tons







Some equipment we worked on At Pender Commerce Park WWTP





