

STEP - Sheltering and Temporary Essential Power



REPAIRS TO GET YOU BACK HOME

Deadline to join STEP by returning Right of Entry form is January 17.

Program Open House for Eligible Homeowners			
County	Location	City	Days/Hours
Duplin	Greenevers Community Center 494 Clinic Circle Drive	Rose Hill	Wednesday, January 9 4pm - 7pm
Craven	Judicial Complex 1100 Clarks Road	New Bern	Wednesday, January 9 4pm - 7pm
Columbus	EM Office 608 N. Thompson Street	Whiteville	Wednesday, January 9 4pm - 7pm
Bladen	Public Safety Training Center 5853 US 701 N	Elizabethtown	Wednesday, January 9 4pm - 7pm
Brunswick	Government Complex Building C 3325 Old Ocean Hwy	Bolivia	Thursday, January 10 4pm - 7pm

Onslow	TBA		
Cumberland	TBA		
Jones	TBA		
Carteret	TBA		
New Hanover	TBA		
Pender	TBA		
Robeson	TBA		



[Login to complete STEP Right of Entry form](#)

STEP provides basic, partial repairs to make homes safe, clean and secure to help North Carolina homeowners with minor damage from Hurricane Florence get back in their home quickly.

- Rapid, partial repairs are completed to make the home safe, clean and secure, so the homeowner and family can live at home while longer-term repairs continue.
- Living at home while additional repairs continue means people can return to work and school in their communities.
- STEP will not make complete repairs to your home, but will allow you to continue sheltering at home.

Who is eligible?

- FEMA has identified 15,784 homeowners as candidates for the Sheltering and Temporary Essential Power Program (STEP).
- Eligible homeowners in the following counties may be able to participate in STEP: **Bladen, Brunswick, Carteret, Columbus, Craven, Cumberland, Duplin, Jones, New Hanover, Onslow, Pender and Robeson.**
- You must live in a single family, owner occupied property and you should be ready to return to your community and shelter in your home, after partial repairs.
- Completed STEP repairs will end your eligibility for FEMA Direct Housing in a trailer or mobile home and for Transitional Housing Assistance in a hotel.

Should I participate in STEP?

- Many residents in shelters and hotels are ready to go home and return to their communities. This may not be possible if their home is not safe, secure and sanitary yet. If you are ready to leave the shelter, hotel room and go home, the STEP program could be what you are waiting for.
- Remember that STEP provides only partial repairs necessary to make your home safe and sanitary, and ready for further repairs. But it does allow you to get back into your home and community so you can begin the task of rebuilding.



FIVE STEPS TO NORTH CAROLINA STEP PROGRAM

1. A program staff member will contact you if you are eligible for STEP repairs to your home. The representative will explain the partial repair program.
2. If you agree to participate, an inspector will visit your home. You must sign a Right of Entry form allowing the inspector and builder to enter your home. They will assess the damage to your home and confirm eligibility. If you are confirmed eligible, they will take photos and develop a repair plan.
3. Depending on the extent of your damage, your repairs will be assigned to either a voluntary disaster relief group or a contractor.
4. Repairs will be scheduled and work will begin.
5. When repairs are complete, a final site visit will occur. You will meet with the inspector and builder and review the repairs to your home. The inspector will ensure that temporary repairs are complete and meet all standards. Photos will record the completed work.